



Homework Centre – Responses to the Student survey 2006

Thank-you for undertaking this survey as it will help us improve the Homework Centre. The answers you give will help us work out how we can best run the Centre to fit your needs.

Please fill out the form and return it to John. All information you give us is confidential so please don't write your name on this survey!

If you do not understand any of the questions, please feel free to ask one of the tutors for assistance. If you do not know the answer to a question, please write "DON'T KNOW".

Number of Respondents: 9

GENERIC DETAILS

(Q1) Sex: Male (3) (4) (5)
Female (1) (2) (6) (7) (8) (9)

(Q2) Age: 24 years: (3) 18 years: (1) (8) (9) 17 years: (6) 16 years: (5) 15 years: (4)
14 years: (2) (7)

(Q3) Year Level: Year 7:
Year 8: (4) (7)
Year 9:
Year 10: (2) (5) (8)
Year 11: (6)
Year 12: (1) (3) (9)

(Q4) Type of School: Government (1) (2) (4) (5) (6) (7) (8) (9)
Catholic
Islamic
Other Independent (3)

(Q5) Do you consider English to be your strongest language?
Yes (4) (5) (9)
No (1) (2) (3) (6) (7) (8)
- If NO, what is the main language you speak at home?
Vietnamese: (1) Arabic: (2) Tigrinya: (8) Dinka: (3) Thai: (6) (7)
- Are there any other languages you can speak well?
English: (1) Arabic: (4) Harrari: (5) Chinese: (7) French: (9) No: (2) (6)
No response: (3) (8)

(Q7) Who else lives in your house? (tick each that applies to you)

Both parents (4) (5) One parent (1) (2) (8) (9) Uncles or Aunties (6) (7)
Brother(s) (2) (4) (5) Sister(s) (2) (4) (5) (6) (7) Cousin(s) Friend(s)
By yourself (3) Other _____

(Q8) What type of Housing do you live in?

- Public Housing (e.g. Atherton Gardens High Rise) (2) (3) (4) (5) (6) (7) (8)
Private Rental (1)
Owned by parents (9)
Unsure

(Q9) Do you have a private space at home where you can study without getting distracted?

- Yes (1) (3) (4) (5)
No (2) (6) (7) (8) (9)

If you answered "No", please tell us why it is difficult to study at home:

- (2) It is difficult for me to study at home because it is very noisy and it is very distractive. I can not concentrate in my studies.
(6) No one teach or explain some of my homework for me.
(7) No, because there was not enough room and we have the baby in our house too.
(9) My mum isn't home so it's quiet yet it isn't my own

(Q10) When did you first come to the Homework Centre?

- 0-1 month ago (2)
1-3 months ago
3-6 months ago (1) (3)
6 months – 1 year ago (4) (6) (7) (8)
About 2 years ago (5)
About 3 years ago
About 4 years ago
About 5 years ago
About 6 years ago (9)

(Q11) How often do you come to the Homework Centre?

- Once a month (1) (2) (8)
Once a fortnight
Once a week
Twice a week (3) (4) (6)
Three times a week (7)
Almost every day (5) (9)

(Q12) Who else currently helps you with your school studies?

Please tick each that applies to you

- A private tutor(s) that you pay for If "Yes", how many do you have? _____
- Another program(s) similar to the Homework Centre
If "Yes", what is the name of the program(s) e.g. Fitzroy Learning Network? _____
- My school's Homework support program (1) (3) (9)
(4) English
- A Relative(s) (5) (9)
- Nobody (2) (6) (8)
- Other
(3) My friends tutor me: Rod (English); Todd (Maths and Chemistry)
(7) The Bible study on Saturday and went to church with them

WHY DO YOU COME?

(Q13) Why do you come to the Homework Centre?

Please put a number next to each "Reason", a 7 for most important down to 1 for least important

Reason	Rating (7-1)								
	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)
I need assistance with school studies from a tutor	6	7	NR	7	7	6	6	7	7
I need a space where I can study	7	6	NR	5	6	7	7	4	4
My friends go and I want to chat to them	1	3	NR	5	3	3	2	2	6
I want to get access to the library computers	2	2	NR	7	5	5	5	6	3
I want free photocopying	3	1	NR	5	4	4	3	5	5
I want a snack after school	4	4	NR	4	1	2	1	1	2
My parents/guardians tell me to come	5	5	NR	3	2	1	4	3	1

Please tell us, in your own words, why you come to the Homework Centre:

- (1) I can get help from people in Homework Centre who help me to complete hard homeworks and know more about my study. And people in Homework Centre are very kind.
- (2) I come to the Homework Centre because sometimes I desperately need help with homework and the best way to get help and good explanation is to come to the Homework Centre.
- (3) (a) Fitzroy library Homework Centre is not only place to learn academically but also the place where you meet young people from different cultures background and interacted with them through sharing of ideas in the books. (b) Encourage everyone who need to learn to concentrate to their work! (c) There is great help out there especially those with English problem.
- (4) I come to the Homework club because I need tutors to help me with my homework and because the tutors are well trained and I enjoy coming.
- (5) Well, not only does it enable you to study and do H/W you can also chat with or socialise with both tutors and friends.
- (6) I need help with my homework. So I came.
- (7) I come to the Homework Centre because I need a space where I can study and I need assistance with school studies from a tutor some time.
- (8) *No response*
- (9) The tutors are able to help with problems I get stuck on. It's much easier to access them rather than teachers. The environment at the Centre is warm and welcoming and John makes everyone feel wanted and deserving of attention from students. The Homework Centre is also located in an are where lots of different resources are available which definitely is convenient and hence saves a lot of time. All in all it's a great community support network for high school students.

HOW HAS IT HELPED?

(Q14) How has coming to the Homework Centre benefited you?

Tick each box that applies to you

- Feel more supported with your studies (3) (4) (5) (6) (7) (9)
- Improved results at school (1) (2) (3) (4) (5) (6) (9)
- Increased self-confidence with your school work (1) (3) (4) (5) (6) (9)
- More motivated to study (3) (4) (7) (9)
- Study more regularly / improved study habits (3) (5) (7) (9)
- Increase ability to study independently (3) (5) (9)
- Has not benefited me

Please tell us, in your own words, how the Homework Centre has assisted you with your studies:

- (1) Helped me understand more about my study.
- (2) The Homework Centre has assisted me with my studies by helping me with school homework and also explaining it.
- (3) Increase my ability to perceive things and become circumspect to what I want in my career.
- (4) Because I get distracted and no help.
- (5) Well I think I have improved academically and have increased my confidence in the area of studying independently.
- (6) Homework club has helped me a lot about my subject that I have chosen [chosen – ed] in this year.
- (7) The Homework Centre has assisted me with my studies e.g. felt more supported with my studies, more motivated to study and study more regularly or improved my study habits.
- (9) Because the tutors are available, it helps get the work completed. The tutors are also good at delegating tasks students should do at home in order to fit their schedule and capability to finish their homework. The tutors don't give up until a problem is solved and hence the support is very strong.

(Q15) Is there anything that the Homework Centre does for you that you feel you cannot get elsewhere?

Yes (1) (3) (4) (6) (7) (9)

No (2) (5)

If you answered "Yes" please tell us what we provide that you feel you cannot get elsewhere:

- (1) Kindness and explaining very clear.
- (2) Homework Centre has inspired me to think more about growing up and be supportive to others.
- (3) I get helped with all my subjects and free.
- (6) It's provided free for us and when we need help they always help us.
- (7) Good help and make me more understand in which I don't really understand. And I can have a room for study without a baby crying.
- (9) The tutors are reasonably young and hence understand the high school systems. They are able to converse with students on the same level and thus allowing each student to feel at ease and not under pressure. Also the people who attend the Homework Centre are nice and create a comfortable environment.

WHAT NEEDS IMPROVING?

(Q16) What changes would you like to see made to the running of the Homework Centre?

- Increased opening hours? (1) (2) (3) (4) (6) (7)
- More tutors? (3) (6) (7) (9)
- Other? (5) (6) (8)

Please tell us, in your own words, how we could do things differently to better assist you with your studies:

- (1) Open 5 days per week. So everyone can get help on the last day of school (Friday) because Friday usually has lot of homework.
- (2) I do not think that we need more help with our studies because what you do is already enough. And I appreciated. Thank you for the help.
- (3) *[Think this should have come under Q14 or Q15 – ed.]* (a) More discussion has help me because I like discussing lesson into more detail. (b) Social experience – new friends from different school. (c) Each student come from different shools and each day we receive different information from different school. (d) We learn different thing from different stories of different school.
- (4) More space.
- (5) Well I wouldn't mind private tutors for students such as myself because at times I can get distracted at the H/W centre therefore less time to do H/W.
- (6) I think you should have more tutors so some people they want and need help but the tutor is busy and they *[the student – ed]* can't ask.
- (7) I think the Homework Centre should open to 8.00pm everyday and they should have more tutors like 4 people for each day.
- (8) It is good to have you around us and help us with our homework. I have this idea. If homework centre open in the holiday like the end of the term and help students with English language. I think it will be more good.
- (9) Sometimes it's difficult to find a tutor as they helping another students. The amount of students that came in on specific days should by analysed and more tutors should be allocated on the days when more students arrive.

WHAT IF WE CLOSED?

(Q17) If the Homework Centre were to stop running where would you go to get assistance with your studies? (You can tick more than one answer here)

- **Pay for a private tutor(s)** (5)
- **Get a tutor provided for free by a community organisation**
Name of community organisation e.g. Fitzroy Learning Network?
(2) (5) Fitzroy Learning Network
(6)
- **Go to another program(s) similar to the Homework Centre**
Name of program(s) e.g. Wednesday Night Tutoring?
(5) AMES Centre in Footscray *[believe you pay a fee for this – ed]*
(9) Carlton Library *[Homework prog. Run by YMCA – ed]*
- **Go to my school's Homework support program** (1) (4) (9)
- **A Relative(s)** (9)
- **Nobody** (3) (6) (7) (8)
- **Other**
(7) Wait to go back school and ask the teachers.

(Q18) Would you find school more difficult if the Homework Centre were not around?

Yes (1) (2) (3) (4) (5) (6) (7) (9)

No (8)

If you answered "Yes", please tell us, in your own words, how it would affect you if the Homework Centre were to stop running:

- (1) Some school doesn't have Homework support program. If it does but open as late as Homework Centre and not much teacher or people stay there to help us. So if Homework Centre were stop running, we would have a very hard time to complete the hard homeworks.
- (2) If the Homework Centre were to stop running it will be a disaster because I don't get help with homework at home and not even at school. So I think it will be great if the Homework Centre still runs.
- (3) I would not be able to know more English.
- (4) Because I don't have a computer and I don't get help.
- (6) Because English is not my first language so I need help with that.
- (7) Yes, because I don't really understand about science and some other suffers *[could have meant "subjects" here instead of "suffers" – ed]*
- (9) The level of understanding of work would change. It would be harder to complete difficult work as there would be nowhere to go when stuck. Also I wouldn't be as motivated to complete the work.

ANYTHING ELSE?

Please tell us anything else you would like to say about the Homework Centre:

- (2) I think Homework Centre is a very good and helpful place and I am very happy that I am a member. It helped me with improving my studies at school. And I would like to say THANK YOU VERY MUCH because if it wasn't for the Homework Centre I would have had lots of homework problems. And it is also a good opportunity for us because it is for free and we don't have to pay.
- (3) I was thinking of making movie in the Homework Centre because the *[there?]* has been a very funny kids who were learning there. Please John this is a great opportunity for those who could not afford to paid tutors to learn and developed their skill through your Homework Centre. I would like to encourage you to keep the spirit of generosity and maintain this homework centre to help multicultural community. Love will always be with people who offer their time and come to give you their support in the centre. No-one will support students if you close Homework Centre.
- (5) IT'S VERY HELPFUL AND BENEFICIAL – Thanks John!!
- (6) I think homework club need to be very quiet. So the people who came and need help can study, some people just come and talking and this is very annoy other people. THANK FOR YOU THAT HELPING ME ALL THIS YEAR.
- (7) Thank you for your help, I very do enjoy it and please continue it.
- (8) Thank you for all people in Homework centre. We are so lucky to have you around us.

THANKYOU FOR TAKING THE TIME TO ANSWER OUR SURVEY!